

Managed WiFi for hospitality



Managed WiFi is a scalable, end-to-end wireless networking solution that enables hotels, motels, resorts, casinos and conference centers to provide seamless WiFi Internet access to guests and staff virtually anywhere throughout one or more properties.

Managed WiFi overview

Reliable connection of wireless and mobile devices to the Internet and internal networks is critical to hospitality clients. Spectrum Enterprise Managed WiFi is a turnkey solution that provides design, installation and operation of wireless infrastructure, ensuring high quality connectivity with reduced burden on front desk and IT staff and no equipment to buy.

Managed WiFi includes comprehensive management tools, customized guest landing pages and Property Management System (PMS) integration. Plus, Managed WiFi networks are proactively monitored 24/7/365 to verify uptime and availability. Guests also have access to a toll-free support number to resolve connectivity issues, freeing the front desk staff to focus on guest satisfaction.

Meet growing guest demands for reliable WiFi connectivity while reducing the burden on staff with this fully managed solution from Spectrum Enterprise.

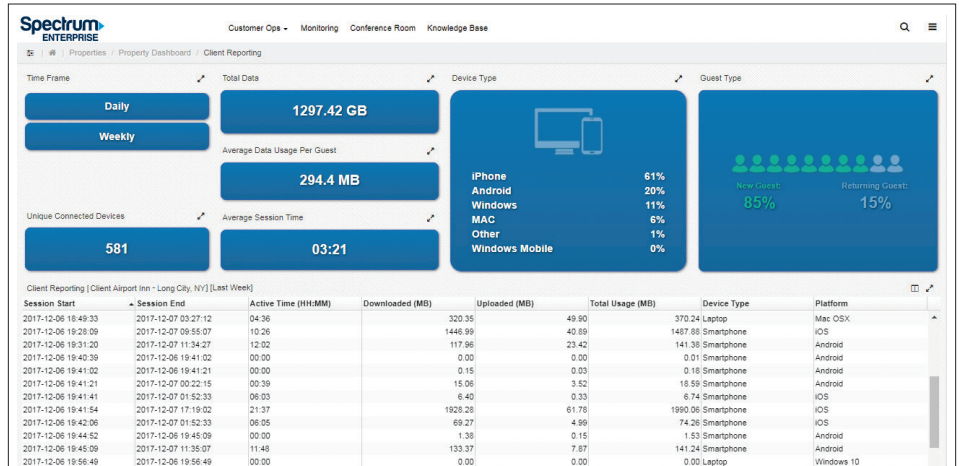
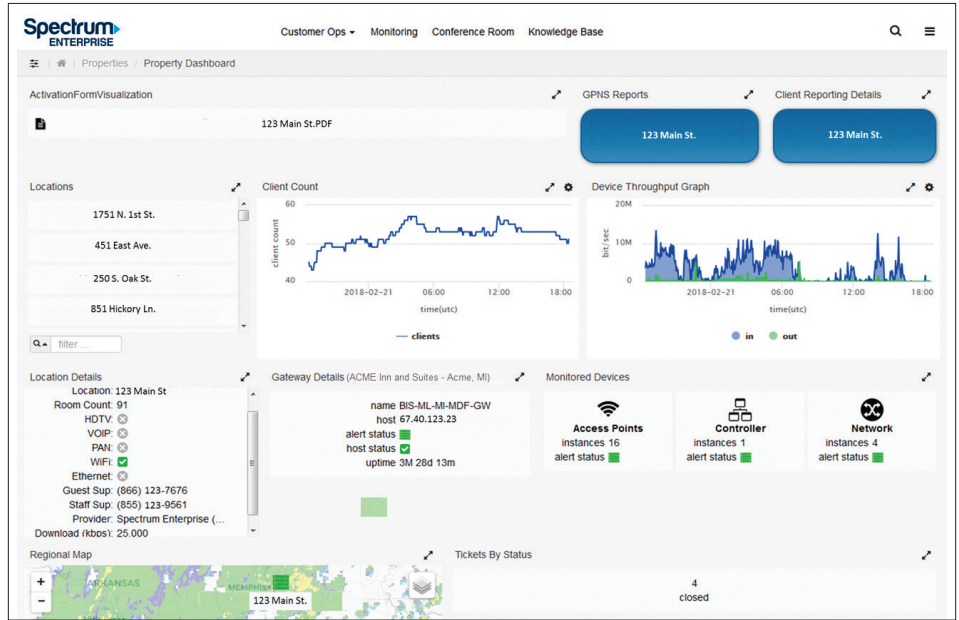
Key features

- **Ensure flexibility and scalability:** Leverage high-speed connectivity of Fiber Internet service and allocate the appropriate bandwidth to support peak usage needs across one or more properties
- **Enable end-to-end management:** Utilize the admin portal and meeting room scheduler for added visibility and control over your WiFi network as well as review session information, such as connected devices, data usage and if connections are for new or returning guests
- **Utilize system and device configurations:** Prioritize, modify and manage bandwidth allocations among service tiers while supporting paid and free guest WiFi options across a variety of WiFi-enabled devices
- **Ensure network performance:** Highly competitive service level objectives (SLOs) help ensure optimal network performance and availability to support mission-critical wireless operations
- **Reinforce your brand:** Utilize customizable landing pages and splash/user authentication pages to reinforce your brand
- **Enjoy dedicated support:** Rely on dedicated support teams to provide 24/7/365 assistance and proactive monitoring, backed by local technical expertise

Managed WiFi Admin Portal

The Managed WiFi Admin Portal brings you the benefits of superior network visibility and data intelligence with password-protected online access.

- View network utilization stats
- Generate technology, statistics, trend and security reports that include:
 - Type of equipment, equipment name, IP address, equipment location, equipment status and duration of status
 - Individual log history for each piece of equipment
 - Historical information
 - As-built documentation
- Session Reporting
 - Track session use by time connected, device type, session data usage and platform OS type
 - Dashboard shows summary statistics of daily or weekly session data, connected devices and new versus returning clients



Learn more

enterprise.spectrum.com/hospitality

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, is a national provider of scalable, fiber technology solutions. The Spectrum Enterprise portfolio includes networking and managed services solutions, including Internet access, Ethernet and Managed Network Services, Voice and TV solutions, Managed Application, Cloud Infrastructure and Managed Hosting Services. Our industry-leading team of experts works closely with clients to achieve greater business success.