



# Operate your IT securely and efficiently with services tailored to fulfill your mission.

Federal agencies must ensure their networks are reliable and secure to support efficiency and productivity across their organizations. Partnering with a trusted technology provider that understands your day-to-day priorities is essential to achieving mission-critical objectives — from cloud migration to digital transformation.

By partnering with Spectrum Enterprise®, a part of Charter Communications, you can prepare for today's challenges and seize opportunities to improve stakeholders' digital experiences. We deliver solutions that power next-generation networks, driving collaboration and security for every objective. Our diverse solutions span security, internet, voice and collaboration, managed services, networking and TV, while our consultative approach helps identify the best technologies to accomplish your objectives.



## Services that meet your needs

Reliability. Resilience. Performance. We're a partner that gets your objectives.

When the safety of the public and global competition are on the line, you need technology built for the demands of the federal government. Harden your assets with in-depth cyberdefense. Realize the possibilities of e-government with a superior digital experience. And accelerate network modernization to back up every mission — now and in the future.



## Internet



#### **DEDICATED FIBER INTERNET**

For expansion, cloud migration and rapid adoption of bandwidth-heavy applications, count on a scalable internet solution with performance that matches your needs. Achieve dedicated internet connectivity that offers symmetrical upload and download speeds and bandwidth up to 100 Gbps. Have confidence in a network with a service-level agreement (SLA) that guarantees 100% uptime all the way to the hand-off point at your location.



#### **WIRELESS INTERNET**

Connect to the internet via a wireless solution that helps keep your business running with temporary or secondary internet access over 4G or 5G LTE Advanced technology. This all-inclusive wireless internet service comprises equipment, installation and 100%, 24/7/365, U.S.-based support.

#### SECURE DEDICATED FIBER INTERNET



Connect with the confidence, reliability and performance you need to drive productivity, stay ahead of changing network requirements and cybersecurity risks with integrated and automated security features that deliver unmatched simplicity and value. The service integrates fast, dependable, dedicated fiber internet service with enterprise-level cybersecurity protection in one, affordable and remarkably simple solution.

#### SPECTRUM BUSINESS INTERNET®



Support your advanced network needs with a broadband connection that offers flexible speeds. The service provides a cost-effective internet connection that can be combined with our high-performance Dedicated Fiber Internet service for added business continuity. This will allow you to manage peak demand, offload nonessential traffic and make more efficient use of network resources.



## Networking



#### **ETHERNET SERVICES**

Meet ever-growing data needs by connecting locations with a fast, reliable private wide area network (WAN) solution built on a dedicated fiber infrastructure. Bandwidth up to 100 Gbps is available on our high-performance fiber network and is backed by our 100% uptime SLA guarantee all the way to the client suite.



#### **CLOUD CONNECT**

Give users a new level of performance from cloud-based applications. Combined with our Ethernet Services, you can extend your network with a fast, direct connection to major cloud service providers. Backed by an SLA that guarantees 100% uptime, our private fiber network makes accessing essential cloud applications more dependable and helps protect against internet-based threats.



#### **WAVELENGTH SERVICES**

Ensure fast data transfer for your most demanding applications with dense wavelength division multiplexing (DWDM) technology on our high-performance fiber network. Dedicated WAN connectivity with bandwidth up to 100 Gbps can support your critical cloud services, direct access to data centers and data replication.



## Managed services



#### **ENTERPRISE NETWORK EDGE**

Improve the network experience for your teams with an enterprise-grade managed solution that brings together connectivity, equipment and network management to support both hybrid networks and workforces. Powered by Fortinet, the solution simplifies IT operations by providing networking with SD-WAN, security features, optional integrated WiFi and switching in a multi-cloud-ready platform.



#### MANAGED ROUTER SERVICE

Make sure your network is running at top performance with current equipment that automatically identifies and corrects bottlenecks and provides failover service to a second router, efficiently managing traffic flow and bandwidth use with a fully outsourced solution that won't burden IT staff.



#### MANAGED NETWORK EDGE

Simplify the deployment and management of your network with this modular, all-in-one solution. Delivered over the Cisco Meraki platform, our fully managed service offers security features, switching, routing, SD-WAN, WiFi, smart cameras and environmental sensors. Achieve flexibility and scalability with connectivity, equipment and network management from a single partner.



#### MANAGED WIFI

Meet user demands for reliable connections to the internet with ubiquitous coverage across your facilities. We work closely with your team to provide optimal coverage for wireless devices and make sure your network can support future growth. We manage the equipment, updates and maintenance to keep your team focused on bigger priorities.

## Security

#### CLOUD SECURITY WITH CISCO+ SECURE CONNECT



Allow remote users to access cloud SaaS applications and the internet securely and directly without reliance on a traditional centralized or premises-based security solution. This feature-rich cloud-based security service includes secure web gateway (SWG), cloud access security broker (CASB), identity management, zero trust network access (ZTNA) and more.

#### SECURE ACCESS WITH CISCO DUO

Help protect your organization from unauthorized access to sensitive systems, regulatory violations and data loss that can disrupt your business. Capabilities that include multi-factor authentication (MFA) and identity management allow IT to set access policies by user and device, regardless of location.

#### **DDOS PROTECTION**



Help guard against malicious volumetric attacks designed to overload your network and prevent access to applications, systems and information with world-class distributed denial of service (DDoS) threat identification and mitigation.

## Voice and collaboration



#### **ENTERPRISE TRUNKING**

Maximize the value of premises-based PBXs with reliable, cost-effective, feature-rich and easy-to-scale PRI and SIP trunking solutions. Delivered with a 100% uptime SLA guarantee, Enterprise Trunking offers multiple service options that can provide automatic rerouting, equipment redundancy and full path diversity to ensure you never miss a call.





Answer communication and collaboration needs with a fully managed, cloud-based voice solution that brings together calling, messaging, meetings, virtual workspaces and more in a single application that delivers a unified experience for today's mobile, on-the-go workforce.



#### **HOSTED CALL CENTER**

Give users reliable, consistent service using a solution that scales to meet the evolving needs of call center operations with robust analytics, reporting, omnichannel communications and CRM integration. Get the right call to the right person quickly and efficiently with intelligent call routing that maximizes the value of your team, regardless of size.



### TV



#### **SET BACK BOX TV**

Provide a reliable and homelike TV viewing experience that improves loyalty, satisfaction and entertainment through a large variety of channel lineups, premium packages and on-demand content.





Deliver an HDTV experience that informs and entertains with a direct connection from the cable wall outlet to the TV, eliminating the need for in-room equipment.

#### TV STREAMING ACCESS





## Solutions that protect and connect

Rise to the challenge of modern public service. Our technology is purpose-built for today's federal agencies and offers a dependable resource to help fulfill your mission. Enhance operations with protection and unmatched 100%, 24/7/365 U.S.-based support. Improve constituent service delivery, enable seamless collaboration between organizations and help safeguard citizen data with a partner you can trust. Our government-grade expertise alongside solutions tailored to your plan of action provide the agility and resilience you need. Discover the advantages of working with a single, expert partner across connectivity, networking, security, managed services, communications and TV. At Spectrum Enterprise, we welcome the privilege of serving you, so you can better serve the public.

Learn more at enterprise.spectrum.com/federal

#### **ABOUT SPECTRUM ENTERPRISE**

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions. The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise, spectrum.com.

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