

Solutions for healthcare: Managed services



Support your day-to-day IT management and networking needs with Spectrum Business®

The rapid pace of new digital technologies is putting additional pressure on healthcare IT teams. Besides needing to ensure the network is always working while also controlling costs, IT leaders are expected to know how cybersecurity, Internet of Things, AI, cloud computing and more are affecting their patient experiences and operations.

Keeping up with evolving security requirements, upcoming trends and new technologies isn't easy for healthcare IT departments. However, there is a way to simplify and enhance the management of your IT services with Spectrum Business.

Spectrum Business managed services include network design, equipment, installation and proactive monitoring and 100% U.S.-based support, available 24/7/365. Our easy-to-use service portal provides insight into your network activities and prepares you to make better informed decisions about future IT investments.

Managed services helps with:

Tight budgets

The predictable cost of managed services helps with budget planning and can also lead to overall savings. Spectrum Business IT experts maintain systems and software, including network security, reducing the risk of unexpected issues and costs.

Modernizing legacy systems

Modernization of legacy systems is a perpetual task, especially as the pace of technological advancements accelerate. The always-up-to-date network equipment with managed services helps ensure your systems and processes are ready for what's next in healthcare IT.

Shortage of in-house IT expertise

Managed services acts as an extension of your internal team, helping to free your staff to focus on strategic priorities like implementing innovative technology to improve patient experience and outcomes. Our experts deploy the latest updates to keep your IT infrastructure operating at peak performance, can recommend solutions as needs change and reduce risk by monitoring your network 24/7/365.

Why choose Spectrum Business

Healthcare organizations increasingly need access to reliable, advanced data, security and communications managed services. Our industry expertise, local support teams and industry-leading service-level agreements (SLAs) that guarantee 100% uptime, make Spectrum Business the ideal partner¹.

Managed WiFi: Meet clinician, patient and staff demands for reliable connections to the internet with ubiquitous coverage across your facilities.

Managed cloud security: Help keep sensitive data and applications secure with our proven managed cloud security solutions. We offer integrated, comprehensive managed protection solutions for networks, users and workflows, regardless of location.

DDoS Protection: Help guard against malicious volumetric attacks designed to overload your network and prevent access to applications, systems and information with fully managed distributed denial of service (DDoS) threat identification and mitigation.

Managed Network Edge: Simplify the deployment and management of your network with this modular, all-in-one solution. Delivered over the Cisco Meraki platform, Managed Network Edge offers security features, routing, SD-WAN, WiFi, switching, smart cameras and environmental sensors. Achieve flexibility and scalability with connectivity, equipment and network management from a single partner.

Managed Router Service: Efficiently route traffic and improve bandwidth usage without investing in hardware or day-to-day management.

Unified communications: Answer communication and collaboration needs with a fully managed, cloud-based voice solution that brings together calling, messaging, meetings, virtual workspaces and more in a single application that delivers a unified experience for today's mobile, on-the-go workforce.

[Learn more](#)

1. 100% uptime guarantee applies only to Dedicated Fiber Internet, Secure Dedicated Fiber Internet, Ethernet Services, Cloud Connect and Enterprise Trunking.