

SpectrumU TV for administrators



Learn how SpectrumU works on your campus

Question:

Answer:

What is SpectrumU?

SpectrumU lets colleges and universities deliver the video programming students want to watch — anywhere, anytime on personal devices. The service has over 200 available channels of live TV featuring entertainment, news and sports programming, in addition to a large on-demand library. Students can also access up to 80 TV channel apps using their university credentials.* Options like cloud DVR give students the viewing flexibility they expect.

How does SpectrumU work?

SpectrumU integrates with your school's identity provider (IdP), and students gain access using their existing university credentials.

How does a user get access?

Access is gained through an app that is downloaded to your students' devices or through a browser.

- To start watching your favorite shows today, download the SpectrumU app or visit SpectrumUTV.com.

Which devices are supported?

The following devices and OS version numbers are currently supported:

- Android smartphones and tablets running Android 5 or higher.
- iPhone, iPad or iPod touch running iOS 12 or higher.
- Kindle Fire Phone and all Kindle Fire models except for the 1st generation.
- Mac: Safari 11 or higher, Firefox 63 or higher or Chrome 69 or higher.
- PC: IE 11, Chrome 69 or higher, Firefox 63 or higher or MS Edge 16 or higher.
- Apple TV: All fourth and fifth generation devices and tvOS version 13.0 or higher.
- Chromecast: First, second and third generation devices.**
- Roku: All third generation or higher players and TVs.

What will the impact be on my university's network?

Each school's network is unique and may or may not require bandwidth augmentation. The Spectrum Enterprise™ Sales and Engineering teams will provide a complimentary review and work with the school's IT department to evaluate the on-campus WiFi network and assess any bandwidth recommendations.

What equipment and/or physical infrastructure is required for SpectrumU?

SpectrumU is delivered via a Spectrum Enterprise IP connection to a dedicated circuit to a NID and network managed router. It does not require head-end or transcoding equipment.

Can I try SpectrumU?

Yes, your university or college stakeholders and decision makers can evaluate a version of SpectrumU, at no cost, for up to two weeks.

Does my university need to subscribe to Spectrum Enterprise Fiber Internet Access to use SpectrumU?	Although Spectrum Enterprise can provide your school with a complete communications solution that includes Internet, Managed WiFi, Ethernet, Voice and TV services, SpectrumU can be provided as a standalone service.
What channels are available with SpectrumU?	Our core bundle has over 120 channels. From there you can add additional bundles, premium packages and more. For a complete lineup, go to enterprise.spectrum.com/channels . Students will also be able to access up to 80 TV channel apps (such as ESPN, NBC, E!, etc.). For a list of available apps, go to enterprise.spectrum.com/SpectrumUbrief .
Can students upgrade or purchase access to additional channels?	You select the programming that will be available to students, based on their preferences. Adding additional channels is not available for individual users. However, for a more customized service, individuals can create their own list of favorite channels among a broad channel lineup within the SpectrumU programming guide.
Can institutions add more channel bundles to their SpectrumU lineup?	Yes, additional channel bundles may be added at any time. Please talk to your representative for pricing. Note: SpectrumU does not support custom channel insertion.
Can students record live TV shows and access them at a later time?	Yes, with the optional cloud DVR service students can record up to 20 shows and access them for up to 30 days.
Who does a SpectrumU user contact for support issues?	End users will first contact your IT department, which will determine if there is an issue with the local network. If the issue is not network related, the university's IT help desk will engage Spectrum Enterprise Support to identify and correct issues.
Is SpectrumU accessible to the visually and hearing impaired?	Yes, SpectrumU is optimized for the visually impaired and includes closed captioning (CC).

*University must subscribe to the associated TV channel. Not all programmer apps are accessible with SpectrumU subscriptions.

**If your school requires a webpage to complete the logon process for its network, you may not be able to use Chromecast.

Learn more

enterprise.spectrum.com/SpectrumU

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.

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