TECHNOLOGY SOLUTIONS SIMPLIFIED

Improve operational efficiency and boost
cost savings with a single services provider.

Spectrum
ENTERPRISE™

Making sure your customers have consistent, high-quality experiences is a top priority. Often central to that experience is technology infrastructure. That's why investing in the right IT is essential to position your business for future success.

It often isn't feasible, however, to have large in-house teams with specialized skills always available to troubleshoot technology issues or oversee increasingly complex business processes. That can make managing the rapid pace of technology advancement overwhelming. But it doesn't have to be.

With Spectrum Enterprise® as your single network services provider, you can simplify the management of your technology infrastructure, create cost savings and better meet customer expectations, which ultimately drives repeat business and greater revenue.

Benefits of a single provider

There are many advantages to having all your connectivity, security, voice and TV solutions with Spectrum Enterprise, including:

Operational efficiency: The right technologies enable your staff to improve productivity and increase efficiency by streamlining and automating routine processes.

Reliable connections: With a reliable fiber network in place, you won't experience frequent outages or service interruptions. Our end-to-end service-level agreement (SLA) guarantees 99.99%* performance and uptime, enabling you to provide your customers a seamless experience.

Cost savings: Get better pricing, while simplifying contracting and billing, when you purchase packaged solutions. There is also an opportunity to reduce ongoing maintenance costs with managed services, along with costs associated with outages and service disruptions.

Partnership: We are not just a vendor, but a partner. With Spectrum Enterprise, you get a technology specialist that offers advice on preparing for upcoming trends and how to use your entire technology suite to advance your business objectives. Our fiber network infrastructure provides the flexibility to quickly customize your solutions or expand your network as business needs evolve.

Simplified troubleshooting: Your staff know exactly who to call every time. We provide dedicated local account teams and 24/7/365 U.S.-based technical support to take the burden off your staff and resolve any issues that arise with a four-hour mean time to restore service.**

Simplify technology management by consolidating your solutions and support with one, trusted provider.

*99.99% availability excludes Spectrum Enterprise TV services, Wavelength Services and Spectrum Business Internet®.
**Four-hour mean time to restore service-level agreement.

Spectrum®
ENTERPRISE™

Consolidate your solutions with one provider

Spectrum Enterprise offers a full portfolio of enhanced solutions, from internet, networking and managed services to voice and TV solutions, including:
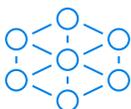
Internet services

Fiber Internet Access: Achieve dedicated internet connectivity with symmetrical upload and download speeds and bandwidth up to 100 Gbps.

Spectrum Business Internet®: Support your internet needs with three speed choices, up to 1 Gbps download speeds, unlimited bandwidth usage and no speed throttling.

Wireless Internet: Connect to the internet with a wireless solution using a cellular signal optimized for your location and that keeps your agency running.

WAN services

Ethernet Services: Meet ever-growing data needs by connecting locations with a fast, reliable wide area network (WAN) solution backed by performance guarantees and built on a dedicated fiber infrastructure. Bandwidth up to 100 Gbps is available.

Cloud Connect: Extend your Ethernet network with fast, secure and dependable private connections to cloud service providers.

Wavelength Services: Ensure fast data transfer for your most demanding applications, including critical cloud services, data center connectivity and data replication via high-speed, dedicated WAN connectivity with bandwidth up to 100 Gbps.

Managed network services

Enterprise Network Edge: Improve the network experience for your teams with an enterprise-grade managed solution that brings together connectivity, equipment and network management to support both hybrid networks and workforces. Powered by Fortinet, the solution simplifies IT operations by providing secure networking with optional integrated WiFi and switching in a multi-cloud-ready platform.

Managed Network Edge: Simplify the deployment and management of your network with this modular, all-in-one solution. Delivered over the Cisco Meraki platform, Managed Network Edge offers security features, routing, SD-WAN, WiFi, switching, smart cameras, environmental sensors and the ability to work from anywhere there is an internet connection. Achieve flexibility, scalability with connectivity, equipment and network management from a single partner.

Managed Router Service: Make sure your network is running at top performance with current equipment that automatically identifies and corrects bottlenecks and provides failover service to a second router, efficiently managing traffic flow and bandwidth use with a fully outsourced solution that won't burden IT staff.

Managed Cloud Security: Spectrum Enterprise simplifies security to enable safer, more effective and efficient interaction between users, systems and content. Secure Access with Cisco Duo and Cloud Security with Cisco+ Secure Connect are built with trusted, leading-edge technology and expert support, that enables teams to be more informed and more responsive for single and multi-site organizations alike.

DDoS Protection: Guard against malicious volumetric attacks designed to overload your network and prevent access to applications, systems and information with this world-class DDoS threat identification and mitigation service.

Voice and unified communications services

Unified Communications: Answer communication and collaboration needs with a fully managed, cloud-based voice solution that brings together calling, messaging, meetings, virtual workspaces and more in a single application that delivers a unified experience for today's mobile, on-the-go workforce.

Hosted Call Center: Create reliable, consistent client interactions with the ability to scale to meet evolving needs and support call center operations with robust analytics, reporting, multi-channel communications and CRM integration.

Enterprise Trunking: Maximize the value of premises-based PBXs with reliable, cost-effective, feature-rich and easy-to-scale PRI and SIP trunking solutions.

TV services

Set Back Box TV: Provide a reliable and homelike TV viewing experience that improves loyalty, satisfaction and entertainment through a large variety of channel lineups, premium packages and on-demand content.

Fiber Connect Plus TV: Deliver a HDTV experience that informs and entertains with a direct connection from the cable wall outlet to the TV, eliminating the need for in-room equipment.

SpectrumU TV: Deliver live and on-demand streaming TV for students to watch anytime, anywhere on campus using personal devices.

Moviebeam: Pair live TV with video-on-demand and over-the-top applications for guest and concierge services with this comprehensive, interactive in-room technology solution.

TV Streaming Access: Stream live and on-demand TV programming to a wide range of personal devices throughout your location.

230K+
fiber-route miles

1,200+
MEF certified professionals

Why partner with Spectrum Enterprise?

Your choice of service provider matters. Beyond a technology vendor, you need a partner who is fully vested in your success.

In fact, over 80% of Fortune 500 companies rely on Spectrum Enterprise for technology solutions.*** We can partner with you to achieve your business objectives with our award-winning end-to-end technology solutions and support.

Spectrum Enterprise can assist you at every stage of your business's lifespan, and as your single provider, make managing your IT infrastructure easier.

Learn more

***Claim based on Fortune 500 companies within Spectrum Enterprise service area with at least one service.

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