

Managed solutions for higher education

A cost-effective way for colleges and universities to securely and efficiently meet their goals.

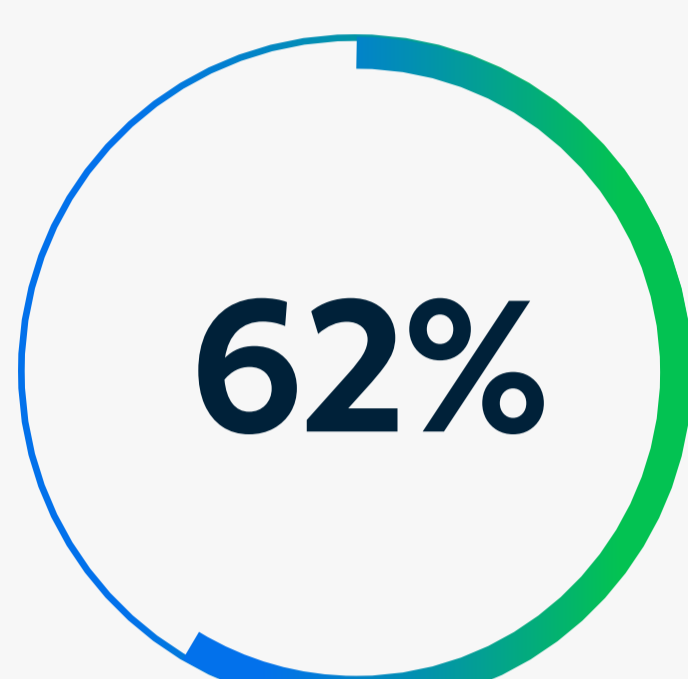


of IT employers say skill shortages are impacting their operations,¹ adding additional challenges to keep up with technology shifts.

Partnering with a higher education network expert can help you free up IT resources so you can focus on other critical tasks.

The advantages of managed services

Manage staffing challenges



of college leaders said that hiring staff was more difficult than the previous year.²

Control costs and budget

- Extend the capabilities of overburdened IT staff and keep up with rapidly evolving network needs.
- Manage your budget with long-term predictable costs tailored to your needs now and in the future.

Partner with a managed services network provider to deliver a digital infrastructure that is flexible, scalable and secure.

Fortify security management



An increasing need for data security and protection against threats to personal privacy was the top impacting IT trend on an institution's technology strategy.³

Reduce risk

- Network performance and security issues are addressed before they impact your campus.
- Rely on an always-available network services provider with security experts for swift issue resolution.
- Help protect data with comprehensive cybersecurity — and your campus with smart cameras and environmental sensors.

Provide fast resolution with automatic detection, redirection and mitigation of malicious traffic.

Enhance productivity

\$3.7M

Average cost of a data breach in the higher education and training sector.⁴

Prevent downtime

- IT staff time is redirected to strategic priorities rather than day-to-day network management and troubleshooting.
- Access to an on-demand pool of expert technicians so your IT staff and services are supported.

Gain peace of mind from uninterrupted service with a network that is always monitored and managed.

Spectrum Business® offers a suite of managed solutions.



Dependable security



Cloud connectivity



Modern networking



Ubiquitous WiFi



High-performance connectivity



Scalable solutions

Partner with Spectrum Business and gain a managed service provider who can help meet your connectivity needs. We offer a nationwide, extensive, modern fiber network; 100% U.S.-based support, available 24/7/365 and an industry-leading service-level agreement (SLA) that provides a 4-hour mean time to restore service¹ and a 100% uptime guarantee.²

1. 4-hour mean time to restore service SLA.

2. 100% uptime SLA guarantee applies only to Dedicated Fiber Internet, Secure Dedicated Fiber Internet, Ethernet Services, Cloud Connect and Enterprise Trunking.

[Learn more](#)

1. "Digital Leadership Report 2023," Nash Squared, November 2023.

2. "Higher Ed's Hiring Challenges Are Getting Worse," The Chronicle of Higher Education, March 2023.

3. "2024 EDUCAUSE Top 10: Institutional Resilience," Educause, October 2023.

4. Natalie Schwartz, "Data Breaches Cost Higher Education and Training Organizations \$3.7M on Average in 2023," Higher Ed Dive, August 1, 2023.