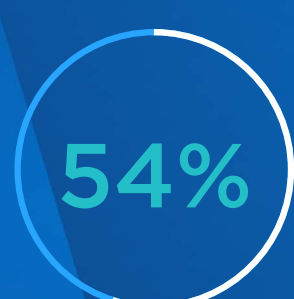


# Managed solutions for higher education

A cost-effective way for colleges and universities to securely and efficiently meet their goals.



of IT employers say skill shortages are impacting their operations<sup>1</sup>, adding additional challenges to keep up with technology shifts.

Partnering with a higher education network expert can help you free up IT resources so you can focus on other critical tasks.

## The advantages of managed services

### SMARTER SPENDING



of college leaders said that hiring staff was more difficult than the previous year.<sup>2</sup>

Partner with a managed services network provider to deliver a digital infrastructure that is flexible, scalable and secure.

### CONTROL COSTS AND BUDGET

- Extend the capabilities of overburdened IT staff and keep up with rapidly evolving network needs.
- Keep up with rapidly evolving needs without investing in costly equipment.
- Predictable costs for years to come tailored to your needs now and in the future.

### SECURITY MANAGEMENT

# #1

An increasing need for data security and protection against threats to personal privacy was the top impacting IT Trend on an institution's technology strategy.<sup>3</sup>

Provide fast resolution with automatic detection, redirection and mitigation of malicious traffic.

### REDUCE RISK

- Network performance and security issues are addressed before they impact your campus.
- Rely on an always-available network services provider with security experts for swift issue resolution.
- Help protect data with comprehensive cybersecurity — and your campus with smart cameras and environmental sensors.

### ENHANCED PRODUCTIVITY

# \$3.7M

Average cost of a data breach in the higher education and training sector.<sup>4</sup>

Gain peace of mind from uninterrupted service with a network that is always monitored and managed.

### PREVENT DOWNTIME

- IT staff time is redirected to strategic priorities rather than day-to-day network management and troubleshooting.
- Access to an on-demand pool of expert technicians so your IT staff and services are supported.

Spectrum Enterprise® offers a suite of managed solutions.



Partner with Spectrum Enterprise and gain a managed service provider who can help meet your connectivity needs. We offer a nationwide, extensive, modern fiber network; 100%, 24/7/365 U.S.-based local support teams; and an industry-leading service-level agreement (SLA) that provides a 4-hour mean time to restore service and a 100% uptime guarantee.\*

\* 100% uptime SLA guarantee applies only to Fiber Internet Access, Ethernet Services, Cloud Connect and Enterprise Trunking.

[Learn more](#)

1. "Digital Leadership Report 2023," Nash Squared, November 2023.  
 2. "Higher Ed's Hiring Challenges Are Getting Worse," The Chronicle of Higher Education, March 2023.  
 3. "2024 EDUCAUSE Top 10: Institutional Resilience," Educause, October 2023.  
 4. Natalie Schwartz, "Data Breaches Cost Higher Education and Training Organizations \$3.7M on Average in 2023," Higher Ed Dive, August 1, 2023.

**About Spectrum Enterprise**  
 Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes **networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions.** The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit [enterprise.spectrum.com](https://enterprise.spectrum.com).

©2024 Charter Communications. All rights reserved. Spectrum Enterprise is a trademark of Charter Communications. All other logos, marks, designs, and otherwise are the trademarks and intellectual property of their respective third-party owners. Not all products, pricing and services are available in all areas. Pricing and actual speeds may vary. Restrictions may apply. Subject to change without notice.

