

Secure Dedicated Fiber Internet for hospitality



Experience reliable internet performance and enterprise-level cybersecurity in one simple and affordable solution

Today's hotels depend on high-performing internet solutions to keep critical applications running and business operating. Secure Dedicated Fiber Internet from Spectrum Business® integrates a fast, dependable, dedicated fiber internet service with enterprise-level cybersecurity protection in one remarkably simple solution.

Secure Dedicated Fiber Internet provides the confidence you need to focus on better serving guests and employees. Drive productivity and stay ahead of cybersecurity risks with integrated and automated security updates that deliver unmatched simplicity and value. Secure Dedicated Fiber Internet is backed by our industry-leading service-level agreement (SLA) that includes 100% uptime.

Product highlights

- **A combined, secure internet solution:** Benefit from a dedicated internet connection with built-in, enterprise-level security in one simple solution that enables you to effortlessly protect and safely connect your business.
- **Ultra-reliable, dedicated fiber internet service:** Get a scalable, high-performance, low-latency, dedicated internet connection with equal upload and download speeds up to 2 Gbps.
- **Enterprise-level cybersecurity:** Features include a next-generation firewall, URL content filtering, advanced malware protection, an intrusion detection and prevention service and more.
- **Fully managed security:** Includes automatic security updates, as well as equipment, installation, configuration, maintenance and 100%, 24/7/365 U.S.-based support.
- **Unmatched simplicity and value:** Receive an all-inclusive service that offers enterprise-grade dedicated fiber internet and security, which we set up and manage for you. There is no equipment to own, configure or maintain and we support you 24/7/365 so you can focus on providing guests with exceptional experiences rather than worrying about internet reliability and cybersecurity.

Benefits

- **Maximizes productivity** via fast and reliable internet access that ensures consistent connectivity and supports your business operations without requiring additional IT resources or extra time to manage services.
- **Provides peace of mind** by securely connecting to the internet while offering a single point of support to quickly resolve issues and a 4-hour mean time to restore service SLA.¹
- **Effortless technology management** with a single, easy-to-use security solution that eliminates the need for additional in-house IT resources or vendor support, allowing you to focus on business priorities without increasing complexity and costs.
- **Supports regulatory compliance** to help you meet and keep up with industry-specific data protection and privacy regulations.
- **Supports your future needs** by enabling you to quickly and easily increase bandwidth and integrate services like WiFi.

1. 4-hour mean time to restore service SLA.



Available services

- **WiFi:** Meet guest and staff demands for reliable connections to the internet with ubiquitous coverage across your location.
- **Switches:** Reduce complexity by easily connecting your network-enabled office equipment.
- **Smart cameras:** Monitor access to restricted areas, help prevent theft and gain visibility into guest and employee traffic across your facility with smart cameras.
- **Environmental sensors:** Optimize operations with highly integrable, simple-to-use and reliable environmental sensors. Get automatic alerts about environmental changes like temperature, water leaks and air quality throughout your property.
- **Wireless Internet:** Connect to the internet via a wireless solution that helps keep your business running with temporary or secondary internet access over 4G or 5G LTE Advanced technology. This all-inclusive wireless internet service comprises equipment, installation and support.
- **Unified Communications for Hospitality:** Built for the unique needs of hotels, this service encompasses telephone management, automated wake-up calls, customized greetings and call accounting systems — all in a single, fully managed platform that integrates with your PMS and CRM system.

Discover how Secure Dedicated Fiber Internet can more easily connect your hotel to the internet without delays and with cyber protection that reduces threats. Experience uninterrupted operations and the speed and reliability you need for greater productivity.

Learn more

enterprise.spectrum.com/hospitality

©2025 Charter Communications. All rights reserved. Spectrum Business is a registered trademark of Charter Communications. All other logos, marks, designs, and otherwise are the trademarks and intellectual property of their respective third-party owners. Not all products, pricing and services are available in all areas. Pricing and actual speeds may vary. Restrictions may apply. Subject to change without notice.