# Managed Network Edge and UC with Webex



# Empower collaboration with networking and voice solutions from a single provider

Collaborating with customers and coworkers has never been easier. Delivered over the Cisco Meraki platform, Spectrum Business® offers the modular, all-in-one platform of Managed Network Edge along with our Unified Communications (UC) with Webex service to bring you simplified and easy-to-use solutions to handle your voice, collaboration, video conferencing and data needs. These services are engineered to work seamlessly together for a cohesive experience. This experience is enhanced by our centralized cloud-based portals that give you visibility and control to ensure network and UC performance.

## Gain peace of mind with reliable voice

Multiple options are available for deploying UC with Managed Network Edge. The most popular option is to purchase UC with Managed Network Edge along with Dedicated Fiber Internet, which offers a 100% uptime service-level agreement (SLA).<sup>1</sup> In this deployment, bandwidth for voice is separated from data traffic on our national private fiber network delivering superior performance and user experience. For even greater peace of mind — in the unlikely event of a network disruption — voice traffic automatically reroutes to the Managed Network Edge platform and public internet connection for service. The traffic shaping capabilities within Managed Network Edge then give voice traffic priority on the data network to reduce latency and jitter while keeping customers and employees connected.

# **Centralize visibility**

Managed Network Edge includes an intuitive, web-based portal to visualize and manage the entire data network from end to end. By adding the switching capabilities of Managed Network Edge, you eliminate the need for a separate voice switch and gain visibility into the endpoint devices and topology of your voice network, which helps you quickly diagnose and troubleshoot network issues.

#### Design, implement and manage easily with a single partner

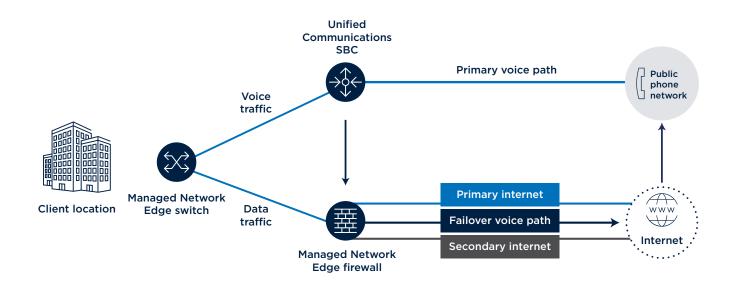
Managed Network Edge and UC with Webex, along with our national reach and multiple connectivity options, make Spectrum Business uniquely qualified to be your single networking partner. We'll tailor a complete solution to meet your needs using a consultative approach to design and implementation. After installation, you'll experience comprehensive support through our simplified billing and fast resolutions. We supply the hardware, updates and day-to-day management of the Managed Network Edge and UC with Webex solution so your team can focus on other business priorities.

## Product highlights

- Experience the quality of a network-based UC solution: Answer communication and collaboration needs with a fully managed, cloud-based unified communications solution that brings together calling, messaging, meetings, virtual workspaces and more in a single application that delivers a unified experience for today's mobile, on-the-go workforce.
- **Prevent service disruptions:** Experience resiliency with our dedicated, SLA-backed fiber connection for UC and the ability to use Managed Network Edge for automatic failover.
- Add layers of security: Manage Network Edge incorporates firewalls and unified threat management (UTM) with our provider-managed, integrated security.<sup>2</sup>
- **Create visibility into your voice network:** Add switching to your Managed Network Edge solution to gain visibility into your voice network topology for faster troubleshooting.
- Simplify management with a single provider: Remove complexity and experience comprehensive support for your networking, connectivity, unified communications and collaboration needs with a single provider.
- Partner with trusted professionals: Leverage a consultative approach as our experts design and implement your voice and networking solutions based on your precise needs for services backed by our 100%, 24/7/365 U.S.-based support.
- Access to the Spectrum Business private fiber network and SLA providing for 100% uptime and 4-hour mean time to restore requires a subscription to Dedicated Fiber Internet.
- 2. Cloud-based portal, advanced firewall, malware and intrusion protection are available with purchase of Managed Network Edge solution.







Learn more enterprise.spectrum.com/ManagedNetworkEdge

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