

# Managed Network Edge with Unified Communications for Healthcare



Empower care team collaboration with networking and voice solutions from a single provider.

Collaboration is fundamental to high-quality, patient-centered healthcare delivery. With data and voice services engineered to work seamlessly together, provider collaboration just got easier. Delivered over the Cisco Meraki platform, Spectrum Enterprise offers the modular, all-in-one platform of Managed Network Edge along with our Unified Communications (UC) with Webex service to bring you simplified and easy-to-use solutions to handle your voice, collaboration, video and data needs. Our centralized cloud-based portals give you visibility and control to ensure the best network performance and a truly cohesive experience.

## Gain peace of mind with reliable voice

Multiple options are available for deploying UC with Managed Network Edge. The most popular option comes with a dedicated fiber connection which is backed by our 100% uptime service-level agreement (SLA).<sup>1</sup> In this deployment, bandwidth for voice is separated from data traffic on our national private fiber network delivering superior performance and user experience. For even greater peace of mind — in the unlikely event of a network disruption — voice traffic automatically reroutes to the Managed Network Edge platform and public internet connection for service. The traffic shaping capabilities within Managed Network Edge then give voice traffic priority on the data network to reduce latency and jitter while keeping patients and employees connected.

## Centralize visibility

Managed Network Edge includes an intuitive web-based portal to visualize and manage the entire data network from end-to-end. By adding the switching capabilities of Managed Network Edge, you eliminate the need for a separate voice switch and gain visibility into the handsets and topology of your voice network, which helps you to quickly diagnose and troubleshoot network issues.

## Design, implement and manage easily with a single partner

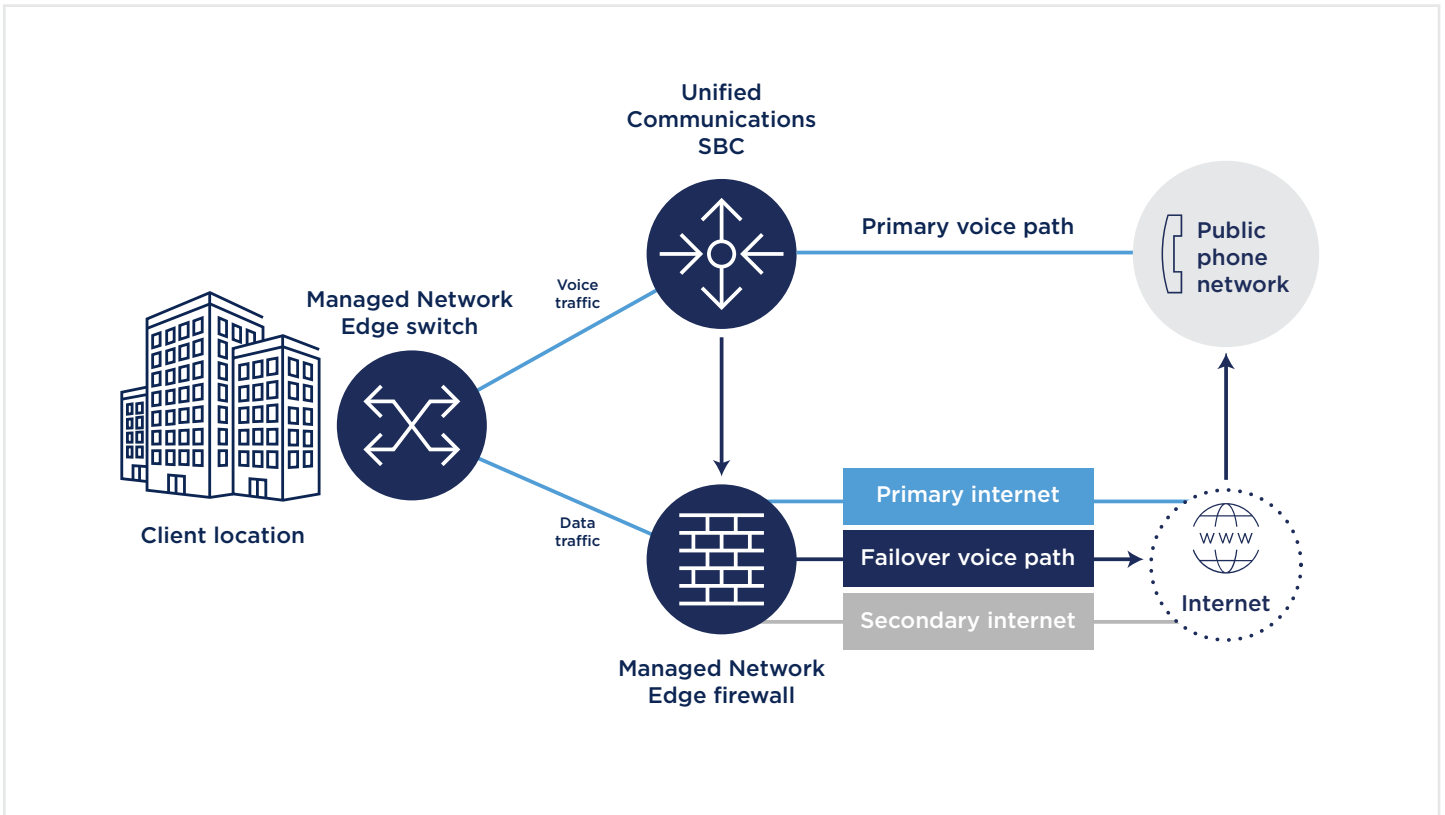
Managed Network Edge and UC, along with our national reach and multiple connectivity options, make Spectrum Enterprise uniquely qualified to be your single networking partner. We'll tailor a complete solution to meet your needs using a consultative approach to design and implementation. After installation, you'll experience comprehensive support through our simplified billing and fast resolutions. We supply the hardware, updates and day-to-day management of the Managed Network Edge and UC solution so your team can focus on other priorities.

## Product highlights

- **Experience the quality of a network-based and HIPAA compatible UC solution:** Answer communication and collaboration needs with a fully managed, cloud-based unified communications solution that brings together calling, messaging, meetings, virtual workspaces and more in a single application that delivers a unified experience for today's mobile, on-the-go workforce.
- **Prevent service disruptions:** Experience resiliency with our dedicated, SLA-backed fiber connection for UC and the ability to use Managed Network Edge for automatic failover.
- **Create visibility into your voice network:** Add switching to your Managed Network Edge solution to gain visibility into your voice network topology for faster troubleshooting.
- **Add layers of security:** Managed Network Edge incorporates firewalls and unified threat management (UTM) with our provider-managed, integrated security from the edge to the cloud.
- **Simplify management with a single provider:** Remove complexity and experience comprehensive support by satisfying all of your networking, connectivity, unified communications and collaboration needs with a single provider.
- **Partner with trusted professionals:** Leverage a consultative approach as our experts design and implement your voice and networking solutions based on your precise needs for services that are backed by our 100%, 24/7/365 U.S.-based support.

1. 100% service availability SLA applies only to Fiber Internet Access, Ethernet Services, Cloud Connect and Enterprise Trunking.

Managed Network Edge with UC provides automatic failover for voice traffic.



### Learn more

[enterprise.spectrum.com/ManagedNetworkEdge](https://enterprise.spectrum.com/ManagedNetworkEdge)

### About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions](#): [Internet access](#), [Ethernet access and networks](#), [Voice](#) and [TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit [enterprise.spectrum.com](https://enterprise.spectrum.com).

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