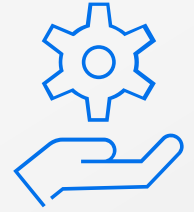# Managed Network Edge for Hospitality

Enhance your guest and staff WiFi and networking experience over a single platform.

Technology advancements are transforming the guest experience and increasing expectations. To support these demands and help drive loyalty, hospitality brands across the country have recognized the need to modernize their WiFi and networking technology. Modernization can enhance the reliability, integration, security and control necessary to improve IT and staff management and, ultimately, affect a property's ability to deliver a five-star guest experience.

Managed Network Edge offers a powerful and modular, all-in-one solution that simplifies the deployment and management of your property's network. Delivered with the Cisco Meraki platform, Managed Network Edge includes security and routing, local network switching, network management and WiFi for both guests and staff that is purpose-built by hospitality IT experts. Our certified networking experts, along with our national reach and multiple connectivity options, make Spectrum Business® uniquely qualified to be your single networking partner. We can tailor a complete solution to meet your needs.

Product highlights

- **Streamline network management:** With a single partner, experience comprehensive support, complete network management and simplified billing, plus faster issue resolution.

- **Run your network with ease:** Save time by accessing and managing your entire network from a centralized, intuitive and easy-to-use portal.

- **Minimize costs:** Reduce capital expenditures with consolidated and optimized networking components — all for one monthly charge.

- **Choose the right connectivity:** As a national, facilities-based provider, we have the services to meet your unique needs, from Dedicated Fiber Internet, backed by industry-leading service-level agreements (SLAs) that include 100% uptime[1], to broadband and wireless with options for dual connectivity.

- **Make WiFi simple:** Turnkey WiFi connects to enterprise-grade internet that is designed, implemented and managed for you and includes a complete platform with availability and support SLAs from the secure edge to the access points.

- **Scale with your operations:** Grow your network to meet future needs with support for a wide array of easy-to-expand network services, including LAN capacity, smart cameras, environmental sensors and more.

- **Add layers of security:** Incorporate firewalls and unified threat management (UTM) with fully managed, integrated security from the edge to the cloud.

- **Partner with trusted professionals:** Enjoy a consultative approach to design and implementation while knowing that you'll have 100%, 24/7/365 U.S.-based support and access to our experts when you need them.

- **Empower your staff:** Manage or co-manage your network without the risk, allowing your team to control what they want and consult with your support team for the rest.

- **Integrate with your property management system (PMS):** Leverage the capabilities of your PMS and services in the cloud while enabling on-site staff management.

Key benefits

- Reduces complexity by removing the concerns and challenges of operating your network, thanks to a reliable and professionally managed solution.

- Creates a better experience with a modern network infrastructure to support the digital needs of guests, staff and hotel systems.

- Simplifies expenses associated with your network by using a single provider across networking and connectivity services.

- Offers predictable costs, with Spectrum Business providing customers with market-standard, per-room rates for this service-based solution.

- Allows you to offer premium WiFi so guests have the ability to purchase a higher tier of WiFi bandwidth to meet their connectivity needs while boosting revenue.

- Gives guests the performance they deserve using coverage across interior and exterior wireless access points with WiFi-6 technology for faster speeds with less congestion.

- Strengthens your security posture with automated updates while keeping pace with changing networking requirements and emerging security risks.

- Simplifies the guest experience with one number to call for WiFi support around the clock.

- Offers instant visibility into usage and performance in an integrated control panel for faster, better decision-making.

- Creates new revenue streams with custom splash pages using the hotel's brand for guests to see when they first connect to the WiFi network.

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Other available services

- **Smart cameras:** Gain valuable insights into customer behavior patterns while also protecting your locations.

- **Environmental sensors:** Intelligently monitor any workplace environment to minimize business disruptions, reduce unnecessary costs, maximize resources and improve employee, customer and guest experiences.

- **Remote worker solutions:** Provide your staff an in-office experience regardless of their location with secure, optimized connections to your network or cloud via our Managed Network Edge Remote Access or Teleworker solutions.

- **Virtual Edge:** Provide seamless access to your cloud-based, business-critical applications with secure connectivity to key cloud service providers.

Manage individual network clients via the online portal.
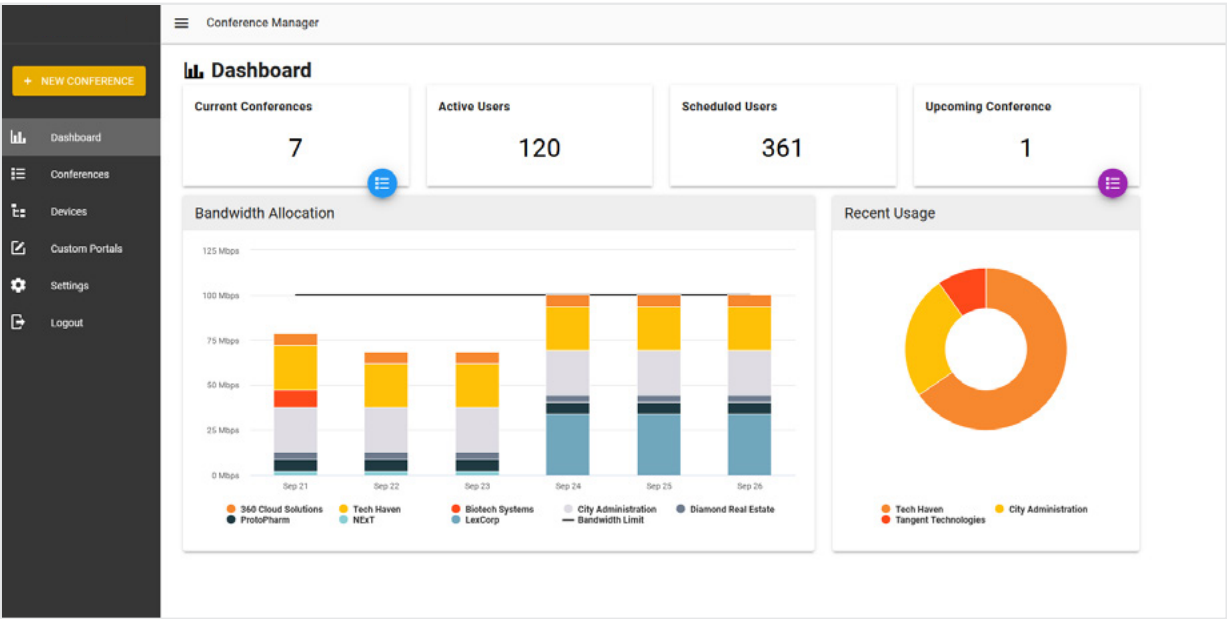
Learn more

enterprise.spectrum.com/ManagedNetworkEdge

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1. 100% uptime SLA applies only to Dedicated Fiber Internet, Secure Dedicated Fiber Internet, Ethernet Services, Cloud Connect and Enterprise Trunking.

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