Stay Connected for healthcare

Spectrum ENTERPRISE

Provide at-home connectivity for patients, providers and staff

Technology has always played a key role in enhancing patient and provider experience, reducing costs and improving patient outcomes. With the increase in demand and use of telehealth, IT leaders are expanding their view of connectivity beyond the medical campus. Providing connectivity where patients and staff need it (e.g., in their homes) has become vital for patients to receive quality virtual care and monitoring as well as for providers and staff facilitating these services remotely. However, both patient needs and staff locations can change over time, and managing devices, activation and technical support can be challenging and very costly for healthcare organizations.

Stay Connected allows healthcare IT leaders to offer high-speed, cable broadband internet access direct to patients, providers and staff in their homes so care, advice, reminders, education, intervention and monitoring of patients are uninterrupted. It offers healthcare organizations flexibility to add locations where access is needed and remove locations when it is no longer required. Healthcare organizations can simply provide the details of residences in need of access and Spectrum Enterprise takes care of the rest, including installation, equipment and 24/7/365 technical support.

Product highlights

- **Turnkey program:** A complete solution that includes a broadband connection, equipment and technical support for end users.
- **Fast download speeds:** Broadband internet access with speeds that can easily support multiple devices and applications such as video collaboration and large file transfers.
- **Broad reach:** Fast and reliable network with 52 million homes passed in 41 states.
- **Additional options:** WiFi can be provided for coverage across the end-user's home, and static IP addresses can be enabled for VPN connections, each for an additional charge.

Key features

- Internet speeds up to 200 Mbps download and up to 10 Mbps upload.[1]
- Unlimited internet usage with no data caps or speed throttling.
- Cable modem and professional installation provided with every end-user connection.
- Wireline connectivity with over 99.9 percent network reliability.[2]
- 24/7/365 U.S.-based technical support.

[1]Not all products, pricing and services are available in all areas. Speed based on wired connection. Pricing and actual speeds may vary. Restrictions may apply. Subject to change without notice.

[2]99.9 percent network reliability based on average hybrid fiber coaxial availability, January 2019 - May 2019.

Learn more
enterprise.spectrum.com

About Spectrum Enterprise
Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions. Spectrum Enterprise's industry-leading team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. More information about Spectrum Enterprise can be found at enterprise.spectrum.com.

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