

Enterprise Trunking



Rely on Enterprise Trunking from Spectrum Enterprise® for secure, flexible voice communications.

To connect with someone quickly and effectively, nothing beats picking up the phone. That's why the trunking solution you choose to link your business to the public phone network is so important.

Spectrum Enterprise makes the voice trunking choice easy by supporting a full range of options based on SIP, PRI and analog connectivity, all delivered with a 100% availability service-level agreement (SLA)¹ up to the PBX and over our nationwide fiber network.

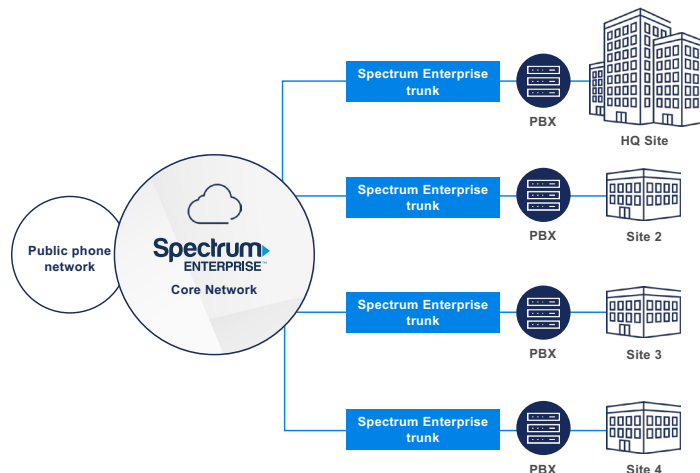
Product highlights

- **Customized solutions:** Spectrum Enterprise lets you tailor a trunking solution specifically to your needs. We support SIP, PRI and analog line interfaces.
- **Secure, reliable performance:** Because all Spectrum Enterprise trunking services are delivered over our dedicated, private fiber network, proactively monitored 24/7/365, you enjoy the same level of availability and performance, regardless of the trunking option you choose.
- **Flexibility:** The options and capacity available from Spectrum Enterprise give you the flexibility to grow your voice solution, adding more call paths, minutes-of-use (MOU) and direct inward dial numbers (DIDs) as your business evolves.
- **Ease of doing business:** A single solution gives you everything you need: the connection, DID numbers, equipment, call paths and long distance calling packages.
- **Solution architectures:** Trunks can be configured to support single-site, multi-site, centralized and decentralized architectures.

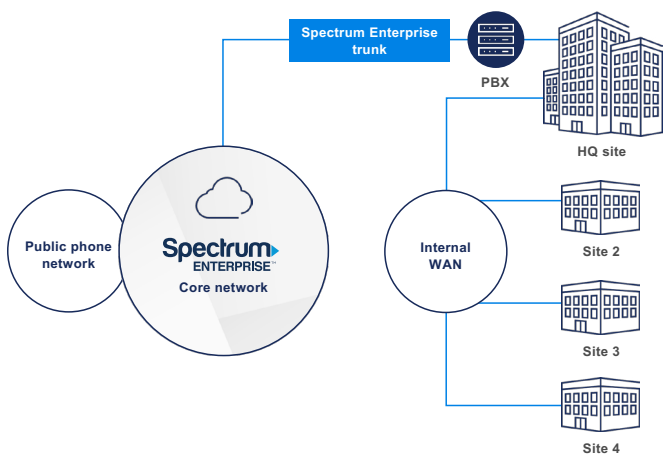
Options for multi-site networks

With Spectrum Enterprise, clients with multiple locations can support a decentralized voice architecture using separate trunks and PBXs to serve each site or gain the operational efficiencies of centralizing voice services in a single PBX and trunk at one location.

Decentralized PBX



Centralized PBX



Product features

Connectivity options: Fiber or coax with hand-off via SIP, PRI or analog lines.

Calling packages: A range of options for outbound long-distance, outbound calling to popular international destinations and inbound toll-free calling. All packages include unlimited local calling.

Scalability: Scale from as few as eight call paths to thousands.

Security: Enterprise Trunking traffic remains secure because it does not travel over the public Internet.

Dedicated bandwidth: Fixed voice bandwidth allocation means your voice never competes with other services.

Service-level agreement: Fully backed by our industry-leading, 100% availability SLA.

Business continuity: Multiple service options are available to guard against service disruptions and unusually heavy traffic. Options include automatic rerouting, equipment redundancy and full path diversity.

Call Guard: Block or be alerted to unwanted spam, scam or robocalls throughout your organization; within specific locations; for select phone services; or for individual direct-inward-dial (DID) telephone numbers.

IP PBX compatibility: SIP trunks are tested and certified for interoperability with leading IP PBX vendors. SIPconnect™ certification provides additional assurance of interoperability.

Microsoft Teams Direct Routing: Organizations using Microsoft Teams for business calling can connect to the public telephone network via SIP trunk and a Microsoft-certified session border controller (SBC).

Analog lines option: Connectivity is supported for business applications that require an analog interface including: fax machines, point-of-sale devices and key systems/PBXs.

E911 service including PS/ALI option (E911 Location Plus): Includes Enhanced 911 to pinpoint 911 calls to the location's floor, suite or room number.

Online portal: View your Spectrum Enterprise services from one portal including service locations, plans and usage details.

Full-service provider: Spectrum Enterprise provides a full range of calling services including local calling, domestic and international long distance, inbound toll-free calling, directory listing, directory assistance and operator services.

1. 100% service availability SLA applies only to Fiber Internet Access, Ethernet Services, Cloud Connect and Enterprise Trunking.

Learn more

enterprise.spectrum.com/trunking

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions](#): [Internet access](#), [Ethernet access and networks](#), [Voice and TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.

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