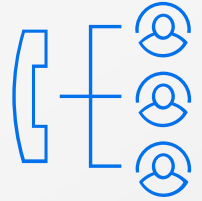


Enterprise Trunking for healthcare



Rely on Spectrum Business® for secure, flexible voice communications.

Phone systems are a critical element of healthcare operations to support an exceptional patient experience. That's why the trunking solution you choose to link your healthcare organization to the public phone network is so important.

Spectrum Business makes the voice trunking choice easy by supporting a full range of options based on SIP, PRI and analog connectivity — backed by our industry-leading service-level agreement (SLA) that includes 100% uptime¹ up to the PBX and over our nationwide fiber network.

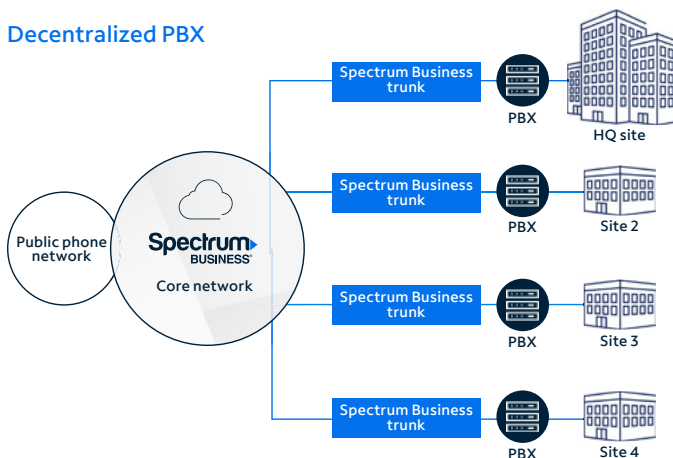
Product highlights

- **Customized solutions:** Spectrum Business lets you tailor a trunking solution specifically to your needs. We support SIP, PRI and analog line interfaces.
- **Ease of doing business:** A single solution gives you everything you need: the connection, DID numbers, equipment, call paths and long distance calling packages.
- **Solution architectures:** Trunks can be configured to support single-site, multi-site, centralized and decentralized architectures.
- **Secure, reliable performance:** Because trunking services are delivered over our dedicated, private fiber network, proactively monitored 24/7/365, you enjoy the same level of availability and performance, regardless of the trunking option you choose.
- **Flexibility:** The options and capacity available give you the flexibility to grow your voice solution, adding more call paths, minutes-of-use (MOU) and direct inward dial numbers (DIDs) as your business evolves.

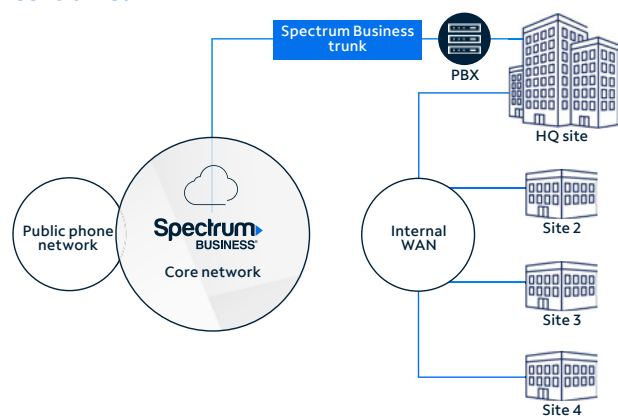
Options for multi-site networks

With Spectrum Business, healthcare organizations with multiple locations can support a decentralized voice architecture using separate trunks and PBXs to serve each site or gain the operational efficiencies of centralizing voice services in a single PBX and trunk at one location.

Decentralized PBX



Centralized PBX



1. 100% service availability SLA applies only to Enterprise Trunking.

Product features

- **Connectivity options:** Fiber or coax with hand-off via SIP, PRI or analog lines.
- **Calling packages:** A range of options for outbound long-distance, outbound calling to popular international destinations and inbound toll-free calling. All packages include unlimited local calling.
- **Scalability:** Scale from as few as eight call paths to thousands.
- **Security:** Enterprise Trunking traffic remains secure because it does not travel over the public internet.
- **Dedicated bandwidth:** Fixed voice bandwidth allocation means your voice never competes with other services.
- **Service-level agreement:** Fully backed by our industry-leading, service-level agreement that includes 100% uptime.²
- **Business continuity:** Multiple service options are available to guard against service disruptions and unusually heavy traffic. Options include automatic rerouting, equipment redundancy and full path diversity.
- **Call Guard:** Block or be alerted to unwanted spam, scam or robocalls throughout your organization; within specific locations; for select phone services; or for individual direct-inward-dial (DID) telephone numbers.
- **IP PBX compatibility:** SIP trunks are tested and certified for interoperability with leading IP PBX vendors. SIPconnect™ certification provides additional assurance of interoperability.
- **Microsoft Teams Direct Routing:** Organizations using Microsoft Teams for business calling can connect to the public telephone network via SIP trunk and a Microsoft-certified session border controller (SBC).
- **Analog lines option:** Connectivity is supported for business applications that require an analog interface including: fax machines, point-of-sale devices and key systems/PBXs.
- **E911 service including PS/ALI option (E911 Location Plus):** Includes Enhanced 911 to pinpoint 911 calls to the location's floor, suite or room number.
- **Online portal:** View your Spectrum Business services from one portal including service locations, plans and usage details.
- **Full-service provider:** Spectrum Business provides a full range of calling services including directory listing, directory assistance and operator services. In addition, Spectrum Business is a nationwide provider of internet, networking security and video services.

2. 100% service availability SLA applies only to Enterprise Trunking.

Learn more

enterprise.spectrum.com/Trunking

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