

Unified Communications with Webex feature details



Each Unified Communications (UC) with Webex seat includes features that will vary depending on the solution chosen. These solutions will vary according to the specific needs and environment of the user. Typical use cases are listed here.

Typical Use Cases

Basic - lobby/wall phones, conference room, Analog Telephone Adapter (ATA)

UC Connect - office worker with desktop computer; work at home, desktop softphone; mobile worker

UC Connect Plus - executive, power users who need their own personal meeting room

Virtual Telephone Number (TN)/Extension - remote worker needing office accessibility via mobile device

Call features

	Basic	UC Connect	UC Connect Plus	Virtual TN/ Extension
Alternate numbers	•	•	•	•
Anonymous call rejection		•	•	•
Automatic callback		•	•	
Basic call logs	•	•	•	•
BroadWorks Anywhere		•	•	•
Busy lamp field		•	•	
Call forwarding always	•	•	•	•
Call forwarding busy	•	•	•	•
Call forwarding no answer	•	•	•	•
Call forward not reachable		•	•	•
Call forwarding selective		•	•	
Calling line ID delivery blocking	•	•	•	•
Caller ID	•	•	•	•
Call notify		•	•	
Call return	•	•	•	•
Call transfer	•	•	•	•
Call waiting	•	•	•	•
Client call control	•	•	•	•

Call features (continued)

	Basic	UC Connect	UC Connect Plus	Virtual TN/ Extension
Customer originated trace	•	•	•	•
Custom ringback user		•	•	
Custom ringback user - call waiting		•	•	
Directed call pickup		•	•	
Do not disturb	•	•	•	•
Enhanced call logs	•	•	•	•
External calling line ID delivery	•	•	•	•
Flash call hold	•	•	•	•
Intercept user	•	•	•	•
Internal calling line ID delivery	•	•	•	•
Last number redial	•	•	•	•
Music on hold user		•	•	
Outlook integration		•	•	•
Priority alert		•	•	
Privacy	•	•	•	•
Push to talk*		•	•	
Remote office		•	•	•
Selective call acceptance		•	•	
Selective call rejection		•	•	
Sequential ring		•	•	•
Shared call appearance		•	•	
Simultaneous ring personal		•	•	•
Speed dial 8		•	•	•
Speed dial 100		•	•	•
Three-way call	•	•	•	•
Voice messaging user		•	•	•

*By request only.

Administrative and group features

	Basic	UC Connect	UC Connect Plus	Virtual TN/ Extension
Incoming dialing plan/restrictions	•	•	•	•
Outgoing dialing plan/restrictions	•	•	•	•
Account codes or authorization codes	•	•	•	•
Hunt groups	•	•	•	•
Auto attendants	•	•	•	•
Admin portal	•	•	•	•
Call detail reports	•	•	•	•
Call park groups	•	•	•	•
Call pick up groups	•	•	•	•
Music on hold	•	•	•	•
Custom directories	•	•	•	•
Common phone lists	•	•	•	•
Extension dialing	•	•	•	•
CDR lookup	•	•	•	•
Last 20 calls lookup	•	•	•	•
User portal access	•	•	•	•
Visual call park		•	•	

Voice mail (VM) capabilities

	Basic	UC Connect	UC Connect Plus	Virtual TN/ Extension
Voice mail box		•	•	•
VM message waiting indicator (MWI)		•	•	•
Email MWI		•	•	•
VM to email		•	•	•
Out of office options (transfer)		•	•	•
Multiple greetings		•	•	•
Remote access		•	•	•

Spectrum Enterprise UC features

	Basic	UC Connect	UC Connect Plus*	Virtual TN/ Extension
Messaging and presence / audio and video conferencing / desktop and application screen sharing		•	•	
Voice – softphone		•	•	
Virtual Workspaces where teams can chat, meet and share content		25 participants	100 participants	
Integration with Outlook, call integration with Microsoft Teams and other popular app integrations via apphub.webex.com		•	•	
Webex Mobile app		•	•	
Meeting storage		2 Gb	5 Gb	
Personal meeting room / scheduled meetings / lock meeting			100 participants	
Meeting integration with Microsoft Teams			•	

[*Eligible for conference upgrade.](#)

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