

Purpose-built tech meets government-grade expertise



The federal government is working 24/7/365 to keep our country safe, running and competing on a global level. Every mission you take on is mission-critical. That's why it's crucial to partner with a technology provider that understands the gravity of your everyday and knows how to turn your purpose into a plan of action.

Spectrum Enterprise®, a part of Charter Communications, is the partner to deliver federal government solutions that power next-generation network, cloud and IT infrastructure solutions to drive connection and enhance security for every mission.

Our portfolio is purpose-built to shoulder the mission-critical challenges facing the federal government. Whether the task at hand is improving constituent service delivery, ensuring seamless cross-collaboration between agencies or handling citizen data, we welcome the responsibility of connecting and protecting our nation today and tomorrow.

Streamline connectivity

Support citizens and employees with highly reliable internet and managed network solutions.



Fiber Internet Access (FIA): Get the consistent high-speed and low-latency dedicated internet connectivity you need through our private fiber network. As a facilities-based provider, we monitor our network 24/7/365 and have the infrastructure to handle unexpected surges in demand for bandwidth.



Wavelength Services: Ensure fast data transfer for your most demanding applications, including critical cloud services, data center connectivity and data replication via high-speed, dedicated WAN connectivity with bandwidth up to 100 Gbps.



Wireless Internet: Connect to the internet with a wireless solution that keeps your agency running. This all-inclusive wireless internet service comprises equipment, installation and support.



Managed Router Service: Make sure your network is running at top performance with current equipment that automatically identifies and corrects bottlenecks and provides failover service to a second router, efficiently managing traffic flow and bandwidth use with a fully outsourced solution that won't burden IT staff.



Spectrum Business Internet®: Support your internet needs with three speed choices, up to 1 Gbps download speeds, unlimited bandwidth usage and no speed throttling.



Enterprise Network Edge: Powered by Fortinet technology, this fully managed solution simplifies IT operations for large-scale implementation by providing SD-WAN, advanced security and optional switching in a multi-cloud ready platform that brings together connectivity, equipment and network management to support both hybrid networks and workforces.



Ethernet Services: Meet ever-growing data needs by connecting locations with a fast, reliable private wide area network (WAN) solution built on a dedicated fiber infrastructure.



Cloud Connect: Make your access to essential data and applications in the cloud more resilient. Cloud Connect provides a private, secure Ethernet connection to major cloud service providers that separates your traffic from the public internet.

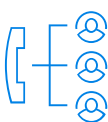


Managed Network Edge: Delivered over the Cisco Meraki platform, this fully managed modular service offers security, routing, SD-WAN, WiFi, switching, smart cameras, environmental sensors and the ability to work from anywhere there is an internet connection.



Support collaboration

Keep employees connected to maximize accessibility to the public and each other.



Enterprise Trunking: Maximize the value of premises-based PBXs with reliable, cost-effective, feature-rich and easy-to-scale PRI and SIP trunking solutions. Enterprise Trunking offers multiple service options that can provide automatic rerouting, equipment redundancy and full path diversity to ensure you never miss a call.



TV: Inform your federal agency with premium programming and custom content.

- **Set Back Box TV:** Provide a reliable and homelike TV viewing experience that improves loyalty, satisfaction and entertainment through a large variety of channel lineups, premium packages and on-demand content.
- **Fiber Connect Plus TV:** Deliver an HDTV experience that informs and entertains with a direct connection from the cable wall outlet to the TV, eliminating the need for in-room equipment.
- **TV Streaming Access:** Stream content to a wide range of personal devices throughout your location.



Unified Communications: Answer communication and collaboration needs with a fully managed, cloud-based voice solution that brings together calling, messaging, meetings, virtual workspaces and more in a single application that delivers a unified experience for today's mobile, on-the-go workforce.



Hosted Call Center: Give users reliable, consistent service using a solution that scales to meet the evolving needs of call center operations with robust analytics, reporting, omnichannel communications and CRM integration. Get the right call to the right person quickly and efficiently with intelligent call routing that maximizes the value of your team, regardless of size.

Strengthen security

Enhance network management with solutions that protect your agency from cyberattacks.



Secure Access with Cisco Duo: Help protect your agency from unauthorized access to sensitive systems, regulatory violations and data loss that can disrupt your mission. Capabilities that include zero trust network access (ZTNA), multi-factor authentication (MFA) and identity management allow IT to set access policies by user and device, regardless of location.



DDoS Protection: Guard against malicious volumetric attacks designed to overload your network and prevent access to applications, systems and information with this world-class DDoS threat identification and mitigation service.



Cloud Security with Cisco+ Secure Connect: Allow remote users to securely and directly access cloud SaaS applications and the internet without reliance on a traditional centralized or premises-based security solution. This feature-rich cloud-based security service includes secure web gateway, cloud access security broker, identity management, ZTNA and more.



Technology that works for you

It's difficult to meet today's needs with yesterday's technology. Federal agencies are challenged with business continuity, limited IT staff, cybersecurity threats and constant IT transformation. Let us help you accomplish what it takes to reliably and effectively modernize your network and meet the needs of your agency.

One team, with government contracting experience, to guide and advocate

- Client services, project management, local construction — all in one team.
- Achieve flexibility and scalability with connectivity, equipment and network management from a single partner.
- Our networking and connectivity experts can help your agency develop high-availability designs to meet your business continuity goals.

Self-service portals

- Product visibility, control and troubleshooting with near real-time status and reporting.

Proactive nationwide network monitoring and tech support

- U.S.-based representatives that answer calls within 30 seconds and remain in contact until issues are resolved — prepared to support your mission 24/7/365.

Powerful service-level agreements

- SLA coverage of your entire network, including the connection to your premises equipment.
- Backed by a 99.99% uptime SLA and a four-hour mean time to restore — not just respond.

Learn more

enterprise.spectrum.com/federal

About Spectrum Enterprise®

Spectrum Enterprise®, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions](#): [Internet access](#), [Ethernet access and networks](#), [Voice](#) and [TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.

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