

Unified communications and collaboration solutions for government



Choose from a greater variety of solutions to fit your state and local government agency needs.

Employees communicate using a broader range of devices and applications than ever before. Connecting all these communications channels seamlessly with a single, unified application has become essential to streamline the way your agency connects, communicates and collaborates.

There's no "one-size-fits-all" unified communications (UC) strategy that can meet the needs of every agency. Spectrum Enterprise offers flexible, integrated and fully managed collaboration tools that adapt to accommodate any work environment. We have partnered with industry leaders RingCentral and Webex to deliver seamless experiences for working remotely or on the go.

More than a reliable and easy-to-manage phone system, these cloud-based solutions combine video and audio conferencing, messaging, file sharing and integration with third-party apps that make your teams more productive. Spectrum Enterprise works with you to deliver the right end-to-end UC solution for your agency, including connectivity, networking, communications, collaboration and security.

Boost your collaboration experience

Provide seamless user experiences from anywhere: Flip between a softphone, desk phone or mobile device in one tap from anywhere, even during mid-call. You can also switch phone calls to video meetings with one click.

Strengthen your security posture: Gain peace of mind with data encryption, automated updates, advanced firewall, malware protection, SOC 2 compatibility and intrusion protection — all delivered over our private fiber network.

Work your way: Customize your communication and collaboration services to the way you work by accessing any form of communication, on any device, at any time through the mobile app.

Streamline your business: Easily integrate communication workflows into the tools you use every day with hundreds of cloud-based, third-party business applications.

Empower better employee engagement: Improve employees' experiences wherever they work with simplified access to video conferencing, calling, messaging, meetings and virtual workspaces in a single application.

Enable exceptional customer experiences: Deliver outstanding service with reliable voice and collaboration solutions that integrate with applications like customer relationship management (CRM) platforms.

Control costs: Reduce capital expenses with a managed UC service that includes ongoing maintenance and system upgrades from a single provider.

Reduce IT workload: We design, install and maintain your UC solution all the way to the IP phone, desktop and other endpoint devices. You also get 24/7/365 U.S.-based support, local technicians and a 99.99% availability service-level agreement (SLA).¹

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Pick the right solution for you

UC services from Spectrum Enterprise provide phone, video conferencing and messaging capabilities customized for the way you work. Each service includes implementation and ongoing support backed by an industry-leading 99.99% availability SLA. You decide whether to manage the solution with us or if we fully manage the solution so your IT team can focus on other business-critical projects.

Unified Communications with RingCentral	Unified Communications with Webex
For agencies looking for simplified deployment and fast installations, Unified Communications with RingCentral delivers a complete, out-of-the-box phone system for messaging, video calling and voice. It can even be customized further for different use cases with broad integration compatibility, quick and easy deployment, bring your own device (BYOD) options and settings for HIPAA support.	If your agency demands a more tailored approach, Unified Communications with Webex is an ideal all-in-one solution with powerful capabilities, including dedicated voice bandwidth and equipment as well as options for omnichannel call center. It also provides Webex video conferencing, end-to-end encryption for chats and video sessions and more.

Spectrum Enterprise IT experts understand the unique pressures that state and local governments face. For more than 20 years, agencies have counted on us to deliver the technology, strategies and support they need.

Our Unified Communications services offer the latest technology in connectivity, communications and collaboration. Draw from our expertise and nationwide fiber network to ensure high quality of service, clear calls and effective video meetings. You can also choose from a selection of UC-compatible IP phones and devices from Poly and Cisco that deliver advanced, cost-effective and secure voice communications to meet your unique needs.

1. Spectrum Enterprise SLA: 99.99% service availability with a four-hour mean time to restore.

Learn more
enterprise.spectrum.com/collaborate

About Spectrum Enterprise
Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America’s largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions](#): [Internet access](#), [Ethernet access and networks](#), [Voice](#) and [TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.

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