

Unified communications for government



Choose from a greater variety of solutions to fit your agency needs.

Employees communicate using a broader range of devices and applications than ever before. Connecting all these communications channels seamlessly with a single, unified application has become essential to streamline the way your agency connects, communicates and collaborates.

There's no "one-size-fits-all" unified communications (UC) strategy that can meet the needs of every agency. Spectrum Business®, a part of Charter Communications, offers flexible, integrated and fully managed collaboration tools that adapt to accommodate any work environment. We have partnered with industry leaders RingCentral and Webex to deliver seamless experiences for working remotely or on the go.

More than a reliable and easy-to-manage phone system, these cloud-based solutions combine video and audio conferencing, messaging, file sharing and integration with third-party apps that help your teams be more productive. Spectrum Business works with you to deliver the right end-to-end UC solution for your agency, including connectivity, networking, communications, collaboration and security.

Boost your collaboration experience

Provide seamless user experiences from anywhere: Move calls between a softphone, desk phone or mobile device in one tap from anywhere, even during mid-call. You can also switch phone calls to video meetings with one click.

Strengthen your security posture: Gain peace of mind with data encryption, automated updates, advanced firewall, malware protection, SOC 2 compatibility and intrusion protection — all delivered over our private fiber network.

Work your way: Customize your communication and collaboration services to the way you work by accessing any form of communication, on any device, at any time through the mobile app.

Streamline your organization: Easily integrate communication workflows into the tools you use every day with hundreds of cloud-based, third-party applications.

Empower better employee engagement: Improve employees' experiences wherever they work with simplified access to video conferencing, calling, messaging, meetings and virtual workspaces in a single application.

Enable exceptional resident experiences: Deliver outstanding service with reliable voice and collaboration solutions that integrate with applications like customer relationship management (CRM) platforms.

Control costs: Reduce capital expenses with a managed UC service that includes ongoing maintenance and system upgrades from a single provider.

Reduce IT workload: We design, install and maintain your UC solution all the way to the IP phone, desktop and other endpoint devices and provide you 100% U.S.-based support, available 24/7/365, and local technicians.

Pick the right solution for you

UC services from Spectrum Business provide phone, video conferencing and messaging capabilities customized for the way you work. Fully or co-managed options are available depending on staff and resources to maintain control of certain systems or solutions, so your IT team can offload equipment installation, maintenance and updates to focus on more impactful priorities.

Unified Communications with RingCentral	Unified Communications with Webex
For agencies looking for simplified deployment and fast installations, Unified Communications with RingCentral delivers a complete, out-of-the-box phone system for messaging, video calling and voice. It can even be customized further for different use cases with broad integration compatibility, quick and easy deployment, bring your own device (BYOD) options and settings for HIPAA support.	If your agency demands a more tailored approach, Unified Communications with Webex is an ideal all-in-one solution with powerful capabilities, including dedicated voice bandwidth and equipment as well as options for omnichannel call center. It also provides Webex video conferencing, end-to-end encryption for chats and video sessions and more.

Spectrum Business IT experts understand the unique pressures that state and local governments face. For more than 20 years, agencies have counted on us to deliver the technology, strategies and support they need.

Our unified communications services offer the latest technology in connectivity, communications and collaboration. Draw from our expertise and nationwide fiber network to ensure high quality of service, clear calls and effective video meetings. You can also choose from a selection of UC-compatible IP phones and devices from Poly and Cisco that deliver advanced, cost-effective and secure voice communications to meet your unique needs.

Learn more
enterprise.spectrum.com/collaborate

