

Spectrum Enterprise SIP Trunking Service AsteriskNow V12 with Certified Asterisk R11.16.0 IP PBX Configuration Guide

About Spectrum Enterprise:

Spectrum Enterprise is a division of Charter Communications following a merger with Time Warner Cable and acquisition of Bright House Networks. Spectrum Enterprise is a national provider of scalable, fiber technology solutions. The Spectrum Enterprise portfolio includes networking and managed services solutions, including Internet access, Ethernet and Managed Network Services, Voice, TV and Cloud solutions. Our industry-leading team of experts works closely with clients to achieve greater business success.

About this document:

Spectrum Enterprise assures IP PBX compatibility by conducting interoperability testing to ensure any potential compatibility issues have been resolved prior to installation. Please review the IP PBX configuration instructions in this guide prior to your installation date.

Be advised that this document may contain references to Charter or Charter Business. All references to Charter should be read as Spectrum Enterprise.

Thank you,

**Spectrum Enterprise** 

# AsteriskNow V12 with Certified Asterisk R11.16.0 IP PBX Configuration Guide



## **1** Introduction

This document describes how to configure the AsteriskNOW Release v12 with Certified Asterisk v11.16.0 IP PBX to inter-operate with the Charter network. It does not provide any information for provisioning, configuring or using the features of the AsteriskNow . Please refer to the documentation provided with the IP PBX or contact the vendor.

## 2 Configuration

#### 2.1 SIP Trunk Setup

To set up the SIP trunk, follow the step-by-step procedure.

Step	Action	Result
1	Click on the Connectivity tab	
2	Select Trunks	Add a Trunk window opens
3	Go to the next table	



Step	Action	Result
1	Click the Add SIP (chan_sip) Trunk	General Settings window opens
2	Go to the next table	

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Step	Action		Result		
1	At Trunk Name				
	Enter Charter or another appropriate name				
2	At Outbound CallerID				
	Enter BTN or Pilot DID for the site				
3	At CID Options				
	Select Allow A	ny CID			
4	Under Outgoing Settings edit the following:				
	Trunk Name	Charter or another appropriate name			
	Peer Details	<ul> <li>host=10.70.54.3</li> <li>type=peer</li> <li>disallow=allow</li> <li>allow=ulaw,alaw</li> </ul>			
5	Go to the next table				

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Trunk Name 🛛:	Charter					
Outbound CallerID <sup>2</sup> :	3038356006					
CID Options <sup>2</sup> :	Allow Any CID 🗸					
Maximum Channels @:						E
Asterisk Trunk Dial Options	Tt Override					
Continue if Busy 2:	Check to always try next trunk					
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Dial Number Manipulation Rules  (prepend) + prefix   match pa	ttern 💿 🍵					
+ Add More Dial Pattern Fields Clear all Field	lds					
Dial Rules Wizards <sup>2</sup> :	(pick one) 👻					
Outbound Dial Prefix 2:						
Outgoing Settings						
Trunk Name PEER Details host=10.70.54.3 type=peer disallow=all allow=ulaw						
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Step	Action	Result
1	Under User Details	
	Remove default settings.	
2	Click Submit Changes button	
3	Procedure completed	

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#### 2.2 Inbound Routing Setup

To set up the inbound routing, follow the step-by-step procedure.

Step	Action	Result
1	Click on the Connectivity tab	
2	Select Inbound Routes	Add Incoming Route window opens
3	Go to the next table	

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Step	Action		
1	In Add Incomin edit the followir Description	n Add Incoming Route screen, edit the following parameters: Description Enter a suitable phrase Inbound to User1 is used as an example	
	DID Number	Enter an <b>appropriate DID</b> assigned to the user	
2	Go to the next table		

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Add Incoming Route Add Incoming Route Description <sup>©</sup> : DID Number <sup>©</sup> : CallerID Number <sup>©</sup> :	Inbound to User1 3038356006		-	Add Incoming Route All DIDs (toggle sort) User DIDs General DIDs Unused DIDs Inbound to User1 3038356006 / any CID Inbound to User2 3038356047 / any CID Inbound to User3
CID Priority Route .			-	3038356048 / any CID
Alert Info <sup>@</sup> : CID name prefix <sup>@</sup> :				
Music On Hold <sup>@</sup> : Signal RINGING <sup>@</sup> :	Default 👻			
Reject Reverse Charges				
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Privacy Manager 💁	No 👻			

Step	Action	Result
1	Scroll down to Set Destination	
	Select Extensions	
2	To assign	<2000> User1 is used as an example
	Select the appropriate User	
3	Click the Submit button	
4	Procedure completed.	

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Call Recording <sup>2</sup> :	Force Yes Don't Ca	ne No Neve	r				
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Set Destination							
Extensions - <2000> User1	•						
Submit Clear Destination & Submit							



### 2.3 Outbound Routing Setup

To set up the outbound routing, follow the step-by-step procedure.

Step	Action	Result
1	Click the Connectivity tab	
2	Select Outbound Routes	Add Route window opens.
3	Go to the next table	

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Step	Action		Result
1	In the Add Rou	te window edit the following:	
	Route Name	Enter the <b>appropriate carrier name</b> Charter is used an example	
	Route DID	Enter the <b>pilot DID number</b>	
2	Go to the next	table	

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Admin - Applications -	Connectivity   Reports   Settings	UCP				Logout: ad	mi
Add Route					Ac	dd Route	
Route Settings							
Note: Extension Routes is not	registered						
Route Name <sup>2</sup> :	Charter						
Route CID: 9	3038356006	ride Extension 🧐					
Route Password: 2							
Route Type: @	Emergency Intra-Company						
Music On Hold?	default 👻						
Time Group: 🛛	Permanent Route 👻						
Route Position <sup>2</sup>	Last after 👻						
Additional Settings							
Note that the meaning of these of information on these changes.	ptions has changed. Please read the wiki for fu	ther					
Call Recording	Force Yes Don't Care No	Never					
	News						

Step	Action	Result

1	Scroll down to Dial Patterns that will use Edit the following parameters:	e this Route	
	Dial Patterns	Add dial patterns by using the Dial patterns wizards	
	Trunk Sequence for Matched Routes	Select the appropriate carrier	
		Charter is used as an example	
2	Click the Submit Changes button		Edit Route window opens
3	Go to the next table		

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Step	Action	Result
1	Scroll to the top of the window.	Saves the changes made
	Click Apply Config button	
2	Procedure completed.	

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Note: Extension Routes is not	registered						
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Route Password: <sup>2</sup>							
Route Type: 2	Emergency Intra-Co	ompany					
Music On Hold?	default 👻						
Time Group: 🛛	Permanent Route	•					
Route Position <sup>2</sup>	No Change 👻						
Additional Settings							
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Call Recording	Force Yes Don't	Care No Never					
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