

Spectrum Enterprise SIP Trunking Service Zultys MX250 IP PBX Configuration Guide

About Spectrum Enterprise:

Spectrum Enterprise is a division of Charter Communications following a merger with Time Warner Cable and acquisition of Bright House Networks. Spectrum Enterprise is a national provider of scalable, fiber technology solutions. The Spectrum Enterprise portfolio includes networking and managed services solutions, including Internet access, Ethernet and Managed Network Services, Voice, TV and Cloud solutions. Our industry-leading team of experts works closely with clients to achieve greater business success.

About this document:

Spectrum Enterprise assures IP PBX compatibility by conducting interoperability testing to ensure any potential compatibility issues have been resolved prior to installation. Please review the IP PBX configuration instructions in this guide prior to your installation date.

Be advised that this document may contain references to Charter or Charter Business. All references to Charter should be read as Spectrum Enterprise.

Thank you,

Spectrum Enterprise

Zultys MX250 IP PBX Configuration Guide



1 Introduction

The document describes how to configure the Zultys MX250 IP PBX to interoperate with the Charter network. It does not provide any information as how to provision, configure or use the features of the IP PBX. Please refer to the documentation provided with the IP PBX or contact the vendor.

2 Configuration

To configure the Zultys MX250, follow the step-by-the step procedure.

Step	Action	Result
1	To login to the Zultys MX250 graphical user interface (GUI)	
	Use login and password	
2	Click Provision -> SIP Servers and ITSPs	SIP Servers and ITSPs window appears
3	Go to the next table	



Step	Action	Result
1	Click SIP Servers tab	

2	Enter the following parameters as follows:	
	Name: Charter Check Active Type: External	
	Codec Profile: Voice Quality	
	Max Video Quality: None	
	SIP Profile: Default	
3	In the section on the right hand side, Charter Enter the following parameters.	
	Click Use the following servers	
	In Address	
	Enter: the appropriate IP address	
	In Port	
	Enter the appropriate port number	
4	Under SIP Headers,	P-Asserted-Identity automatically sets
	Click Caller ID tab	All other tab settings in this section are set to the default
	Check Include optional identity header	
5	Click Apply button	
6	Click SIP Profiles button	
7	Go to the next table	SIP Settings window opens



Step	Action	Result
1	At SIP Settings window	
	Under DID number received in	
	Verify Request URI is checked	
2	Click the OK button	
3	Procedure completed	

Profile Name Default	 Do not send re-INVITE to ITSPs or External SIP Servers for hold and transfer operations performed by devices within the company DID number received in Request URI To header Diversion Header
QKK Cancel	Help

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