Unity System Requirements & Updates

WINDOWS PC REQUIREMENTS

- Unity will require approximately 500MB of hard drive space on the local machine
- By default the install directory is C:\Program Files (x86)\Unity Client
- Minimum computer spec: CPU: dual core 3Ghz. Ram: 4GB. Video Card: 256MB onboard RAM. As a general note, the requirements to run Unity Desktop are considerably less than those required to run Windows
- Unity can be rolled out as an MSI file, which supports Active Directory group profiles
- Unity is only supported on Windows 8.1 and Windows 10
- Both 32 and 64-bit versions of Windows are supported. There are no special permissions required to install Unity
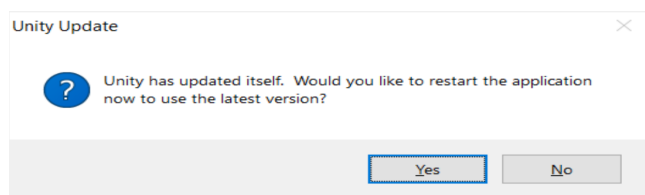
INTERNET AND FIREWALL

Unity requires high-speed internet connectivity and access to the below locations, which may require firewall rules to be added on the customer premises:

- The following ports must be opened for outbound connections on the customer firewall: TCP 8011, TCP 8012, TCP 2208, TCP 2209
- TCP port 2208 to im.unityclient.com
- TCP port 2208 to xspca.spectrumenterprise.net
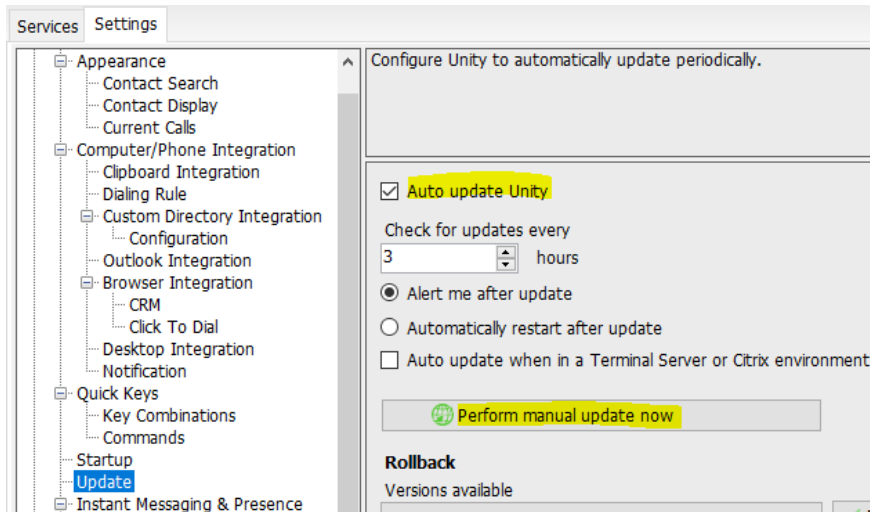- HTTP/HTTPS access to portal.unityclient.com

UPDATES

As Unity updates become available, the user should receive a notification as shown below

Once restarted, any new update will be automatically installed.

In order to ensure that each Unity user is automatically notified of updates, please make sure the Auto update box is checked.   If it is not, please check the Auto update box and click perform manual update to check if a new version is available.

Please note: If any update issues are experienced, it is recommended to uninstall and re-install Unity.

Please click below for access to the latest approved downloads.

Unity Desktop

Unity Call Center