

Call Pickup

 learn.uc.spectrumenterprise.net/call-pickup-2

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Administrators can set up and modify call pickup groups within the admin portal. To view and modify a call pickup group, follow these steps:

1. From the group dashboard, select **Call Pickup** under Group Services.



2. To add a call pickup group, select the **Plus** icon.
3. To modify an existing group, click on the group name. Here you can modify the call pickup name and add/remove users to the call pickup group.

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GROUP SERVICES

- Configuration
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 - Anywhere Mobile
 - Call Center

Call Pickup ⓘ

Filter Results

Name
Office
Reception
Test

3 total items

4. **Save** your changes.